

New Application Fees

Northpower own and maintain the electricity network in the Whangarei and Kaipara region. We are community owned by all our connected customers.

Every new connection or change to a connection to the network must be assessed by Northpower to ensure it meets our technical and safety requirements.

From 1 April 2024, Northpower will introduce a new application fee of \$100 (incl GST) for the processing of each new connection or change to a connection. While these fees are common in other parts of New Zealand, they're new to the Northpower network.

Questions you might have:

Why is there a new application fee?

The cost of connecting and altering connections to the network has previously been paid by Northpower power consumers, through lines charges. We're moving to a 'user pays' model where those who directly benefit from the service contribute to the costs, similar to other networks

What does the application fee cover?

The work of Northpower's customer and technical teams to process an application for each new connection or change to a connection.

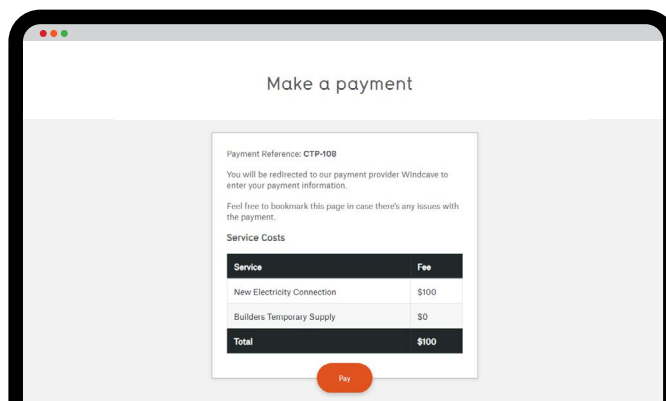
This includes:

- Paperwork between Northpower and the retailer
- Creating the ICP
- Issuing work orders to the livening agents
- Checking capacity and infrastructure
- Voltage assessments for solar connections

How much is the application fee, how do I pay and when will it be introduced?

The new application fee is \$100 (incl gst) and will be introduced from Monday 1st April 2024. When you submit an application you can pay online with a credit card or bank transfer. A receipt will be emailed to the payee from the payment platform.

Online payment platform ▶



What does it cost for a new subdivision application and what does this cover?

From 1 April 2024, Northpower will also introduce a new application fee of \$500 (incl GST) for the processing of a new subdivision. This covers the new application review, provision of a requirements letter, guidance on any work or easements required, and the provision of a clearance letter for your council approval process.

Who is responsible for paying the fee?

The fee needs to be paid at the time an application is submitted on the online portal. Sometimes, an approved contractor will manage applications on behalf of a customer and they may pay the fee and then on-charge this when they invoice.

Application and Payment Process

Visit northpower.com for more information and to download the Customer Guide to Getting Connected.



Complete the online form via our customer portal: northpower.com/forms/application-for-work



Payment is made online when you submit the application form



Northpower will contact you with an assessment approval or quote



Northpower will approve the connection and issues ICP number