

Making things happen for you!

Meet Christine Jolly, one of Northpower's Customer Excellence Representatives.

Christine can provide guidance to almost any questions on you have. On any given day Christine deals with a wide range of queries, and if you need an electricity connection on to the Northpower Network – Christine makes it happen.

Christine has been with Northpower for over 20 years and loves it! She knows the business well but just as importantly knows what our customers want and works hard to make your life easy!

When it comes to shutdowns, Christine says she appreciates people's understanding. "Shutdowns are inconvenient for us all but they are a reality as it is important we maintain our network to keep everyone safe and make sure there is always a reliable supply of electricity."

You can read more about Christine's story here: northpower.com/articles



Saving lives with NEST

Northlander Monique Bradley is doing her bit to give back to the Northland Rescue Chopper Service – almost five years since they saved her life. In 2015, Monique was thrown from a horse suffering a brain bleed and fractured spine. She is still feeling the effects of the injury but isn't letting it hold her back from her teaching degree, working two jobs and riding her horses again.



"Anything I can do to raise awareness for our amazing Northland Rescue Helicopter Service is the least I can do"

DONATE ONLINE TODAY

Web: www.nest.org.nz/donate
Bank: RH Appeal- 12 3106 0046000 00

Spring Gardening?

When doing your spring clean up, make sure trees are well clear of powerlines.

All vegetation needs to be **at least 4 metres from lines**.

To avoid power cuts at your place it is also important to make sure trees near your service line (the powerline from your property boundary to your home, business or shed) are well clear of the lines.

Please call us on **0800 10 40 40** to book a safety disconnection before any work by an approved arborist goes ahead. A list of Northpower approved contractors to trim your trees can be found on our website.

If your planning, check out our tree planning guide available here: northpower.com/suitable-trees



Replacing aging infrastructure – Mangawhai line replacement

This year we expect to spend \$11m replacing equipment that has reached end of its life – including hundreds of poles, cross arms and conductors (powerlines) across the network. A recent large job in Mangawhai saw a team of 35 (including lines staff and traffic management) replace the power lines in Wood, Margaret and Robert Streets that supply over 200 homes.

A huge amount of planning was involved to get it done within a day and a big thanks to the local businesses and residents for being so understanding.

New Technology trial

We are considering running a vehicle to grid trial, this would involve a few months of driving an electric vehicle provided by Northpower and charging it as well as using the battery power for your home.

If you are interested in taking part in the trial please email us at: info@northpower.com, subject line: Interest in trial.

